



GALE COURSES FAQs

What are Gale Courses?

Gale Courses offer a wide range of interactive, instructor-led online courses and career training programs on a variety of topics, including business, personal development, health, language, technology, and more. Choose from more than 370 courses. Courses run for six weeks and new sessions begin every month.

Is there a cost?

No, all the Gale Courses are free with a valid Yonkers Public Library card.

What courses are available and how do I enroll?

[See full catalog.](#) Browse *Catalog* on the left side of the screen, click a subject area, select a course, and click on the *Enroll Now* button. Choose your start date and create an account, or sign in as a returning student. Remember to access your course as soon as possible after the course start date.

How can I find certificate courses?

You can search the Gale Courses catalog for “certificate” and they will be listed in the results.

Why can't I access any course materials?

Course materials are not available until the course start date.

Is there a limit to the number of courses that I can take?

No, you may take as many as you want.

Can I enroll in a course after the official start date?

Yes, you can enroll in a course up to 13 days after the start date. The first two lessons must be completed within that 13-day period.

How long are the courses?

Unless otherwise specified, all courses run for six weeks. You will be granted access to two lessons each week for six weeks.

What happens if I have a question during class?

Each of the lessons is accompanied by an interactive discussion area. When you need help with a lesson, all you have to do is post your question or inquiry in the appropriate course discussion area. The instructor, the teaching assistant, or one of your fellow students will respond.

How do I drop a course?

At this time, there is no way to drop a course manually. You will be automatically dropped if you don't view the first two lessons within 13 days.

Need More Help?

For comments, suggestions, or any question that is not already answered elsewhere, email us at sthaller@ypl.org.